



BOND DENTAL
LONDON

WE ARE STILL OPEN

Dear Patients,

Thank you for your continued loyalty, support and trust during these unprecedented times.

After the UK governments announcement of a second national lockdown we can confirm **we will still be open** and operating our usual clinical services at our usual times for our existing patients and welcome any new patients who may require our services.

We understand this is a concerning time for everybody and therefore we have ensured our team are well equipped and following the necessary protocols.

We have all the appropriate PPE (personal protective equipment) to ensure your safety.

Processes may be different from what you have been used to. This will be from the moment you call to book an appointment right through to when you leave the dental surgery.

This will include but is not limited to:

- - pre-screening questions
- - temperature checks for all patients and staff on arrival
- - maintaining social distancing within the practice
- - additional deep cleaning of the surgery between patients
- - longer appointment times
- - use of additional personal protective equipment (PPE)
- - deposit payments will be taken on the phone to confirm booking

It is more important than ever to attend your appointments on time as not doing so will disrupt and waste valuable clinical time and may hinder our ability to practice social distancing. Please be aware that if you do not attend on time you may be refused entry.

Your appointment may take longer than normal due to the additional infection control procedures which we will be taking. Please co-operate with our secretaries, nurses and dentist's instructions as this will ensure your safety.

To book an appointment please call 0207 224 3566 or email us at info@bonddental.co.uk and we will be happy to help!

Kind regards

Bond Dental Team